

Dr.D.Y. Patil Vidyapeeth's
Institute of Distance Learning
Students Grievance Redressal Committee

Date: 17 / 12/ 2018

As per the AICTE Public Notice Advt.No.PG/07 (01)/2012 and AICTE Regulation 2012 vide notification No. F 37-3/Legal/2012 dated 25.05.2012; a **Grievance Redressal committee** has been constituted. This committee is constituted for the students with the objective of preventing unfair practices and to provide a mechanism to the students for Redressal of their grievances.

The committee comprises of the following members:

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| 1) Dr.Safia Farooqui, Director | Chairman |
| Email Id: safia.farooqui@dpuidl.com | |
| 2) Dr.Shabeen Ara | Member |
| Email Id: Shabben.ara@dpuidl.com | |
| 3) Dr.Yogesh Jojare | Member |
| Email Id: yogesh.jojare@dpuidl.com | |
| 4) Mr.Jafar Shaikh | Member |
| Email Id: jafar.idl@dpu.edu.in | |
| 5) Mr.Ishwar Warungase | Student Representative |

Institute of Distance Learning makes every effort to ensure the student to pursue program of MBA without any difficulty. We are aware that sometimes due to lack of information, students do occasionally face problems. At Institute of Distance Learning we strongly believe that students are entitled to:

1. Quality Education
2. Timely communication from staff of IDL with reliable and accurate information
3. Being treated with respect and courtesy
4. An effective feedback mechanism

We ensure that this **Grievance Redressal committee** shall help students in addressing students' problems in the shortest possible time and allowing them to focus on their studies.

