



DS 65

**Master of Business Administration (MBA) (Semester – IV)**  
**Examination, December 2017**  
**(Under Distance Learning)**  
**OPERATIONS MANAGEMENT IN HOSPITALS**

Date : 17-12-2017

Time : 2.30 p.m. to 5.30 p.m.

Total Marks : 70

**Instructions :** 1) Answer **any five** from the following.  
2) **All** questions carry **equal** marks.

1. Discuss the interface of operation management with support functions.
  2. Describe the operation system for hospital stores.
  3. Discuss the need and importance of supply chain management in hospitals.
  4. Discuss the characteristics of good decisions.
  5. Explain the waiting line and queuing theory.
  6. What are the essentials of process designing ?
  7. Discuss the strategies to evaluate capacity requirements.
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HOSPITAL ADMINISTRATION AND BIO MEDICAL WASTE MANAGEMENT

Date : 16-12-2017

Time : 2.30 p.m. to 5.30 p.m.

Total Marks : 70

**Instructions :** 1) Answer **any five** from the following.  
2) **All** questions carry **equal** marks.

1. Describes the classification of Hospitals and also discuss the challenges faced by modern hospitals.
  2. Discuss the nature, role and skills of hospital Administrator.
  3. What are the roles and responsibilities of primary health care centers ?
  4. Discuss the different types of health insurance plans.
  5. Describe the medical tourism process.
  6. Define manpower planning. Explain the nature and scope of manpower planning.
  7. Discuss various techniques of manpower planning.
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