

III HAHM



FM 312

Master of Business Administration (M.B.A.) (Semester – III)
Examination, December 2016
(Under Distance Learning)
ANCILLARY HOSPITAL SERVICES

Date : 11-12-2016

Time : 2.30 p.m. to 5.30 p.m.

Total Marks : 70

Instructions : 1) Answer **any five** from the followings.
2) **All** questions carry **equal** marks.

1. Explain with diagram the work flow of CSSD.
2. Discuss in brief the various categories of linen in hospitals.
3. Describe in brief the planning consideration of dietary services in hospitals.
4. What are the different types of diet served in hospital also discuss the role of diet committee in hospitals ?
5. Describe the structure of biomedical waste management committee and its functions in hospital.
6. What are the occupational hazards and discuss its safety measures ?
7. What are the different measures to be followed in hospital for the prevention and control of hospital acquired infections ?



FM 413

M.B.A. (Semester – III) (Under Distance Learning)
Examination, December 2016

LEGAL ASPECTS OF HOSPITAL AND HEALTH MANAGEMENT

Date : 8-12-2016

Time : 2.30 p.m. to 5.30 p.m.

Max. Marks : 70

Instructions : 1) Answer **any five** questions.
2) **All** questions carry **equal** marks.

1. Discuss in detail legal aspects in hospital and health care management.
2. Define Hippocratic Oath. Discuss in detail "Hippocratic Oath" as a moral code for ethical conduct and practice in medicine.
3. Explain ethical guidelines for biomedical research on human participants.
4. Explain principles of medical ethics. Discuss in detail issues in medical ethics.
5. Explain doctor – patient relationship. Discuss various duties of R.M.P. (Registered Medical Practitioner).
6. Discuss in detail principles and regulations of Indian Council of Medical Research.
7. Discuss in detail nature and scope of Law of Torts in India.
8. Write short notes on **(any two)** :
 - a) Medical Council of India
 - b) Codes of Medical Practice
 - c) Nuremberg Code.



M.B.A. (Semester – III) (Under Distance Learning)
Examination, December 2016
QUALITY MANAGEMENT IN HEALTH CARE SERVICES

Date: 7-12-2016

Max. Marks : 70

Time : 2.30 p.m. to 5.30 p.m.

Instructions : 1) Answer **any five** questions.
2) **All** questions carry **equal** marks.

1. What is quality ? Discuss in details some important concepts of quality. What are different dimensions and benefits of quality ?
2. What is TQM (Total Quality Management) ? How to Ensure Quality in your operations management ?
3. "The implications of Modern Quality Management in benchmarking". Explain this statement by giving suitable examples.
4. What is Kaizen ? Discuss in detail various Kaizen's principles.
5. Explain the process for building a strategy for Quality in Health Care Organizations.
6. What do you mean by Accreditation ? Discuss the benefits and goal of JCI Accreditation.
7. Explain hospital as a system. What are various hospital processes and discuss the quality monitoring framework required for them ?
8. Write short notes on (**any two**) :
 - a) Quality Gurus
 - b) Prerequisites for Quality Evaluation through statistical approach in Hospitals
 - c) Organizational structure and standards of NABH.



FM 415

Master of Business Administration (M.B.A.) (Semester – III)
Examination, December 2016
(Under Distance Learning)
**COMMUNITY HEALTH AND HOSPITAL SAFETY AND RISK
MANAGEMENT**

Date : 06-12-2016

Time : 2.30 p.m. to 5.30 p.m.

Total Marks : 70

Instructions : 1) Answer **any five** from the followings.
2) **All** questions carry **equal** marks.

1. Define community health. What are the majors taken by Govt. of India to protect community health ?
2. What are the functions of primary health center ?
3. How health services are provided at village, city and district level ?
4. Enumerate the core strategies and supplementary strategies of NRHM.
5. Enumerate the important WHO guidelines on patient safety.
6. Define and classify safety audit. What are the steps involved in safety audit ?
7. Write the important responsibilities of the safety management committee.

