

## M.B.A. (Semester – IV) (Under Distance Learning) Examination, December 2017 PROJECT QUALITY MANAGEMENT

Date: 17-12-2017

Time: 2.30 p.m. to 5.30 p.m.

Total Marks: 70

Instructions: 1) Answer any five questions.

2) All questions carry equal marks.

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- Explain the term Quality Management. Discuss in detail the various principles of Quality Management.
- 2. Explain the process and procedure in phase to phase relation.
- 3. Write short notes (any two):
  - a) Cause and effect diagram.
  - b) Kaizen.
  - c) Flow Chart.
- Explain the term Risk Management and why is it important. Explain different types of risk.
- Elaborate the term Total Quality Management (TQM). Explain various tools of TQM and their uses.
- Explain the term Project Quality Management. Discuss in detail the process of Project Quality Management.
- 7. Explain the various scheduling techniques.



## Master of Business Administration (MBA) (Semester – IV) Examination, December 2017 (Under Distance Learning) QUANTITATIVE METHODS IN PROJECT MANAGEMENT

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Total Marks: 70

Instructions: 1) Answer any five questions.

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- 1. What are the assumptions associated with a model? Must an assumption always be true.
- 2. Explain with an example that the algebraic sum of the deviations of a given set of observations from their arithmetic mean is zero.
- 3. Explain salient features of Poisson distribution. Assume that the score of 600 students are normal distribution with a mean of 76 and a standard deviation of 8. What is the number of students scoring between 70 and 82?
- 4. What is the difference between parametric tests and non-parametric tests? Explain the concept of Mann-Whitney's U test.
- 5. What are the steps required in solving linear programming problems by graphical method? Discuss in brief.
- 6. What is queuing problem? What are basic characteristics of a queuing system?
- 7. What are decision tree? How and what type of situations are they employed for decision making?
- 8. What do you understand abstraction? Why must a model be an abstraction of the original situation?