



DS 66

**Master of Business Administration (MBA) (Semester – IV)
(Under Distance Learning) Examination, December 2017
EMERGING TRENDS IN INFORMATION TECHNOLOGY**

Date : 17-12-2017

Time : 2.30 p.m. to 5.30 p.m.

Total Marks : 70

Instructions : 1) Answer **any five** questions.
2) **All** questions carry **equal** marks.

1. Discuss the various m-Commerce security issues. How do you propose to resolve these issues ?
 2. Discuss the various Components of GIS. Write short note on 'Area Data'.
 3. What do you understand by CRM ? Explain the benefits of CRM.
 4. Discuss the Electronic Clearing System in details. Explain the different services provided by e-Banking.
 5. Discuss the need of e-Logistics. Write a note on Mezzanines.
 6. What do you understand by Business Process Re-engineering ?
 7. Write a note on Virtual campus. What are the characteristics of Learning Management System (LMS) ?
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DS 59

M.B.A. (Semester – IV) (Under Distance Learning)
Examination, December 2017
SOFTWARE PROJECT MANAGEMENT

Date : 16-12-2017

Time : 2.30 p.m. to 5.30 p.m.

Total Marks : 70

Instructions : 1) Answer **any five** questions.
2) **All** questions carry **equal** marks.

1. Define the term Software Project Management. Discuss the various project constraints and attributes.
 2. Define Risk. Elucidate the risk management process.
 3. Explain COCOMO – II model. Discuss advantages of COCOMO – II model over COCOMO – 81 model.
 4. Write short note (**any 2**).
 - a) Difference between CPM and PERT.
 - b) Gantt Chart.
 - c) Project Network Diagram.
 5. Explain Software Quality Assurance. Discuss the contents of Software Quality Assurance Plan.
 6. What is software release management ? Explain the process of release management.
 7. Explain the various types of groups. Explain different stages in group development.
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